

# CalSAWS

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## Deloitte M&E County Purchase

ME-SD-03-2025

San Diego County

PBDS Transition to Deloitte

November 14, 2025

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# ME-SD-03-2025 – San Diego – PBDS Transition to Deloitte

## 1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements (M&E) Agreement effective February 1, 2025 (the "Agreement") between CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte"), San Diego County ("County") has requested to continue the Purpose-Built, Curated Data Set ("PBDS") Access in CalSAWS Amazon Simple Storage Solution ("Amazon S3"), as further described in this County order form (the "County Purchase").

## 2 SCOPE

The County identified a business need for Deloitte to transition the PBDS support from Accenture and provide recurring services to maintain system operations. This County Purchase describes the Recurring M&E One-Time Services for Deloitte to supply ongoing technical and operational services aligned with the County's current policies and business needs as documented in the JIRA SCR, CA-295195. The Recurring M&E One-Time Services include up to 77 hours per month to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	Batch job execution support in response to CalSAWS System updates impacting County-specific batch jobs configured under this County Purchase.
2	Assisting and updating CalSAWS jobs that filter down to County-specific jobs that can either be affected by CalSAWS defects or from other System Change Requests ("SCRs") modifying the County data.
3	Providing Application Architecture support for changes that affect the PBDS (such as architectural changes relating to Reports releases, version upgrades, or data growth)

This is a County Purchase of 539 hours, within said hours 49 hours are for administration of the County Purchase order, which entails the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.

## 3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	Recurring M&E One-Time Services will be worked and invoiced on a monthly basis according to the rates and charges in the pricing schedule. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked. These charges are based on an estimate of 539 hours of support for the period 11/1/25 through 5/31/2026, subject to APD funding requirements outlined in Assumptions #16 and #17.
2	The PBDS will be pushed into the County's Amazon S3 account via batch processing to take place after each daily batch run has completed in full.
3	The County will be responsible for assigning a County contact for security activities, such as access requests to the County's AWS account or security incidents.
4	Changes to access paths and methods will be reviewed and approved through the Consortium Technical Change Advisory Board prior to implementation.
5	Access credentials will be rotated by County in accordance with Consortium Security Policy.
6	The County will be responsible for obtaining access to County datasets from the Consortium.
7	The County's access to the Amazon S3 is read/egress only
8	Relational Database will be accessible via Wide Area Network ("WAN") Network Address Translation ("NATed") through Firewall ("F5") at exchange
9	The County will raise all defects or enhancement requests via the ServiceNow ticketing tool.
10	The County will be responsible for the AWS costs associated with storage and egress of the data from the PBDS. These costs will vary based on data volume and egress.
11	The County will be responsible for designing and implementing queries and egress methods to use and extract the data from Amazon S3.
12	Testing of queries will leverage existing CalSAWS test environments and masked data.
13	The charges set forth in Section 5 below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges and Recurring M&E One-Time Services. These additional charges will be executed as a revision to this County Purchase.
14	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
15	If the County or its 3 <sup>rd</sup> party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted.
16	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions

NUMBER	DESCRIPTION
	Integration ("OTSI") that supports this purchase by 01/31/2026 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
17	To continue services and invoicing beyond 01/31/2026 through the expected CPO term date of 05/31/2026, the County must obtain an additional approved APD (or equivalent authorization) to cover this period. Services beyond 01/31/2026 are contingent upon this funding approval.

## 4 SCHEDULE

The charges associated with this County Purchase will be incurred through May 31, 2026.

## 5 TOTAL COST

The following table outlines the total charges for this County Purchase.

Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2025/26	Total Charges
<b>M&amp;E One-Time Services Charge</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Recurring M&amp;E One-Time Services Charge</b>	<b>\$70,226.00</b>	<b>\$70,226.00</b>
<b>Hardware and Software Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>
Hardware Charges	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00
<b>Production Operations Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>
One Time Charges	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00
<b>Total Charges</b>	<b>\$70,226.00</b>	<b>\$70,226.00</b>

\*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

## 6 REFERENCES

This County Purchase will be tracked via ServiceNow.

## 7 APPENDIX A

### 7.1 Summary of Cost

Attachment 1 to Deloitte M&E CalSAWS County Purchase - ME-SD-03-2025 - San Diego PBDS Transition to Deloitte - Pricing Schedule.



# COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E County Purchase - ME-SD-03-2025 - San Diego County - PBDS Transition to Deloitte

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the subject County Purchase.

San Diego County

By: Alberto Banuelos Digitally signed by Alberto Banuelos@sdcounty.ca.gov Date: 2025.12.23 08:05:05 -0800

Printed Name: Alberto Banuelos, Ph.D.

Title: Interim Director

Date: 12/22/25

Approved As to Form:

San Diego County Counsel

By: Kyle Sand

Printed Name: Kyle Sand

Title: Supervising Deputy

Date: 12/22/25

Notice Address:

Health and Human Services Agency

County of San Diego

~~1600 Pacific Highway, Room 206~~

1255 Imperial Ave Suite 400

San Diego, CA 92101

CalSAWS Consortium

By: Holly Murphy

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Date: 07-Jan-2026 | 5:38:20 PM PST

Deloitte Consulting LLP

By: Rajesh Tahaliyani

Printed Name: Rajesh Tahaliyani

Title: Managing Director

Date: 29-Dec-2025 | 12:33:26 PM PST

Notice Address:

CalSAWS Consortium

11971 Foundation Place, 3<sup>rd</sup> Floor

Gold River, CA 95670

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**1. Charges Summary**

<b>Total M&amp;E One-Time Services Charges</b>	<b>SFY 2025/26</b>	<b>Total Charges</b>
<b>M&amp;E One-Time Services Charge</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Recurring M&amp;E One-Time Services Charge</b>	<b>\$70,226.00</b>	<b>\$70,226.00</b>
<b>Hardware and Software Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>
Hardware Charges	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00
<b>Production Operations Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>
One Time Charges	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00
<b>Total Charges</b>	<b>\$70,226.00</b>	<b>\$70,226.00</b>

\* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

Scope	Description	Resource Category	SFY 25/26 Hours	Total Hours	Hourly Rate	SFY 25/26 Charges	Total Charges
Scope #1	Operations/Build	Programmer/Analyst	70	70	\$130.29	\$9,120.30	\$9,120.30
		Senior Programmer/Analyst	70	70	\$130.29	\$9,120.30	\$9,120.30
Scope #2	Design	Business Analyst	35	35	\$130.29	\$4,560.15	\$4,560.15
		Functional Lead	0	0	\$130.29	\$0.00	\$0.00
	Build	Programmer/Analyst	91	91	\$130.29	\$11,856.39	\$11,856.39
		Senior Programmer/Analyst	91	91	\$130.29	\$11,856.39	\$11,856.39
	System Test	QA Analyst	28	28	\$130.29	\$3,648.12	\$3,648.12
		Senior QA Analyst	28	28	\$130.29	\$3,648.12	\$3,648.12
	Security	Security Analyst	7	7	\$130.29	\$912.03	\$912.03
Scope #3	Security	Security Analyst	21	21	\$130.29	\$2,736.09	\$2,736.09
	System Test	QA Analyst	35	35	\$130.29	\$4,560.15	\$4,560.15
		Senior QA Analyst	14	14	\$130.29	\$1,824.06	\$1,824.06
Scope #1,2,3	Administration of the County Purchase Order	Programmer/Analyst	49	49	\$130.29	\$6,384.21	\$6,384.21
	Total (Unrounded)		539	539		\$70,226.31	\$70,226.31
	Total (Rounded)		539	539		\$70,226	\$70,226

\*The County will be responsible for all Services Charges. M&E One-time Services will be invoiced on a monthly basis.

System Change Request ("SCR")	Description	Target Release	Charges
			\$70,226
CA-295195	PBDS Transition to Deloitte	N/A	\$63,842
N/A	Administration of the County Purchase order	N/A	\$6,384



California Health and Human Services Agency  
Office of Technology & Solutions Integration  
Statewide Automated Welfare System (SAWS) Project  
2495 Natomas Park Drive, Suite 515  
Sacramento, California 95833  
(916) 263-3900



December 15, 2025

Mirna Lopez  
County of San Diego, HHSA  
9335 Hazard Way,  
San Diego, CA 92123

**RE: PBDS Transition to Deloitte FY 2025-26**

Dear Ms. Lopez,

This approves your Fiscal Year (FY) 2025-26 request received on December 15, 2025 to purchase One Time Maintenance and Operations Service Charges for the San Diego County Health & Human Services Agency. I understand that this acquisition will be sole-sourced through Deloitte in accordance with State and Federal procurement policies.

The estimated one-time maintenance and operations costs in the amount of **\$70,226.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs.** Account # (APD Project #) **37-25-14991** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS.* If you have questions regarding the claiming of costs, please e-mail them to [fiscal.systems@dss.ca.gov](mailto:fiscal.systems@dss.ca.gov)

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at [Sudakshina.Biswas@otsi.ca.gov](mailto:Sudakshina.Biswas@otsi.ca.gov)

Sincerely,

DocuSigned by:  
*Patrice Yang*  
8CC5804BD2F141C...

PATRICE YANG  
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS  
Analyst, County Expense Claim, CDSS



## Certificate Of Completion

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Managing Director

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Company Name: Deloitte

Fue Kue

Sent: 12/29/2025 3:33:28 PM

Resent: 12/30/2025 11:10:38 AM

Resent: 1/2/2026 4:08:27 PM

Viewed: 1/6/2026 5:39:04 PM

Signed: 1/6/2026 5:40:36 PM

Security Level: Email, Account Authentication  
(None)

Signature Adoption: Pre-selected Style

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## Electronic Record and Signature Disclosure:

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ID: 6a39f873-42b7-4f31-b3c1-b01ba403258d

Company Name: Deloitte

Holly Murphy

Sent: 1/6/2026 5:40:38 PM

Viewed: 1/7/2026 8:38:14 PM

Signed: 1/7/2026 8:38:20 PM

CalSAWS Chief Administrative Officer

CalSAWS

Security Level: Email, Account Authentication  
(None)

Signature Adoption: Pre-selected Style

Using IP Address: 162.246.145.2

## Electronic Record and Signature Disclosure:

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Company Name: Deloitte

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## Signature

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## Status

## Timestamp

## Agent Delivery Events

## Status

## Timestamp

Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Derek D'Andrea  Managing Director Deloitte Consulting LLP Security Level: Email, Account Authentication (None) <b>Electronic Record and Signature Disclosure:</b> Accepted: 1/7/2026 1:11:39 PM ID: 8b1698a7-cb57-4bd4-9e4d-31c0c1ea5699 Company Name: Deloitte	COPIED	Sent: 1/7/2026 8:38:22 PM
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Raman Kaur  Fiscal Analyst Security Level: Email, Account Authentication (None) <b>Electronic Record and Signature Disclosure:</b> Not Offered via DocuSign	COPIED	Sent: 1/7/2026 8:38:23 PM Resent: 1/7/2026 8:38:29 PM
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Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	12/24/2025 1:21:02 PM
Certified Delivered	Security Checked	1/7/2026 8:38:14 PM
Signing Complete	Security Checked	1/7/2026 8:38:20 PM
Completed	Security Checked	1/7/2026 8:38:26 PM
Payment Events	Status	Timestamps
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Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

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